



Card Services
PO Box 44959
Indianapolis, IN 46244-4959

1-888-242-7320
We accept operator relay calls

May 26, 2026

Update: Here are the terms of your settlement agreement

Thank you for accepting our settlement agreement for \$2,855.00. Please review these details about your agreement:

- If your account is open, it will be closed and no longer available for use. If you have not already done so, please destroy all the cards and access checks for your account.
- Once enrolled, interest and fees will be stopped on this account until the settlement is finalized.
- If you exclude any other Chase credit card accounts from this settlement agreement, they will be reviewed for account closure.
- Please cancel any recurring payments set up prior to this settlement agreement and any recurring charges that bill to this account.
- If your closed account earned rewards and you redeemed them through Chase, any unused rewards were lost at the time you accepted the settlement.
- If you redeemed rewards through a partner loyalty program, any rewards already transferred will be available to use, subject to the terms of the partner's loyalty program rules. Any rewards not yet transferred were lost at the time you accepted the settlement.
- We must receive a total amount of \$2,855.00 by the due dates provided in the payment schedule or your account will be considered in default of our agreement.
- If you don't successfully complete the terms of this agreement, we'll charge off your account and may send it to a debt collection agency.
- This agreement is not complete until finalized by us in our system which could take up to 10 days after your agreement payment has cleared.

Here's your payment schedule

Payment Date	Payment Amount
05/29/2026	\$716.00
06/28/2026	\$713.00
07/28/2026	\$713.00
08/20/2026	\$713.00

Total Payments: \$2,855.00

This is an attempt to collect a debt and any information obtained will be used for that purpose.

If you have already made your first payment, please make your remaining payments based on the payment schedule.

You will continue to receive your monthly statement, which may not reflect your scheduled settlement payments. Please disregard this while you are in the process of finalizing your settlement agreement.

Here's how you can make payments

- Sign in to chase.com,
- Call us at 1-888-242-7320, or
- Mail your payments to:
Chase Card Services
PO Box 1423
Charlotte, NC 28201-1423

We may contact you about making payments if any of the following happens

- You don't make each required payment by the due date listed in your payment schedule.
- We receive a payment for less than the amount listed in your payment schedule.
- Your payment is returned and we don't receive a replacement payment.

We're here to help

If you have questions, please call us. We're available Monday through Friday from 8 a.m. to midnight, Saturday from 8 a.m. to 9 p.m., and Sunday from 10 a.m. to 7 p.m. Eastern Time.

Sincerely,

Customer Support Team

Year-end tax information: If required by the IRS, we'll report the amount of cancelled debt to you on an IRS Form 1099-C (Cancellation of Debt) in the appropriate tax year. You may want to ask your tax/financial advisor, call the IRS at 1-800-829-1040, or visit [IRS.gov](https://irs.gov) for information about how this may affect you.

Active-duty and recently discharged Servicemembers: Your rights under state or federal law, including the Servicemembers Civil Relief Act (SCRA), will guide what happens with your account. To learn more, please call us at 1-877-469-0110.

District of Columbia Residents

You might have income or resources that are protected from being taken by debt collectors. These might include certain sources of income, funds, or property, including, but not limited to, Social Security, Supplemental Security Income (SSI), disability or unemployment benefits, veteran's benefits, or child support payments. If you believe your property or income may be protected, you may wish to seek legal advice, including at a legal services provider or legal aid office, before paying this debt.