[redacted] COMPANY:

PNC BANK

PNC Bank, National Association
P.O. Box 5570
Cleveland, OH 44101-0570
Locator: BR-YB58-01-5

[redacted]

May 26, 2026

Acco[redacted]"Account")
Balance: $9,273.63

[redacted],

Thank you for recently agreeing to settle* your Account. As agreed, PNC Bank, N.A. will accept $3,710.00 as a settlement. We must receive each settlement payment according to the schedule below:

05/27/26	$311.00	09/27/26	$309.00	01/27/27	$309.00
06/27/26	$309.00	10/27/26	$309.00	02/27/27	$309.00
07/27/26	$309.00	11/27/26	$309.00	03/27/27	$309.00
08/27/26	$309.00	12/27/26	$309.00	04/27/27	$309.00

<u>Please send payments to the following address:</u>

PNC Bank, N.A.
Attn: Payment Processing
LOC: BR-YB58-01-5
P.O. Box 5570
Cleveland, OH 44101-0570

<u>If you would like to send payments using overnight mail, please use the following address:</u>

PNC Bank, N.A.
Attn: Payment Processing
6750 Miller Road
Brecksville, OH 44141

Upon receipt and clearance of the settlement payment(s) as specified in this letter, your Account will be considered settled. <u>Please contact me to ensure that payment is posted to your Account on time.</u>

See Reverse Side for Important Information

continue to reverse

[redacted] COMPANY:

We're here to help. If you have any questions or need assistance, please don't hesitate to contact me.

Sincerely,

Keya Monicha Clopton
Account Specialist
269-973-6675

* Please note, as with any debt forgiveness, certain tax and credit consequences may apply. Consult your tax or legal advisor.

This is an attempt to collect a debt and/or enforce our lien. Any information obtained will be used for that purpose unless prohibited by applicable law. However, if this debt has been discharged or if you are protected by the automatic stay in bankruptcy, we are not attempting to collect the debt from you personally, and if we have obtained relief from the automatic stay, we will only exercise our rights against any collateral. By providing this notice we do not waive any applicable exemptions from state or federal collection laws.

If you are requesting modified payments or other loss mitigation, please note that normal collection activity, collection litigation and/or foreclosure activity may continue on your loan to the extent allowed by law while your request is being reviewed. Any information requested may be necessary to determine your eligibility for loss mitigation options.

Hours of Operation: 8:00 a.m. to 5:00 p.m. Monday - Friday ET

